**Town of Robbins**

**Fair Housing Complaint Procedure**

 Title VIII of the Civil Rights Act of 1968, as amended, through the Housing and Community Development Act of 1974 states it is against the law to discriminate against persons in the buying, renting or financing of houses or apartments because of race, color, religion, sex, national origin, family status or handicap.

 Any person or persons wishing to file a complaint of housing discrimination in the Town may do so by informing the Town Clerk or Town Manager, 101 North Middleton Street, PO Box 296, Robbins, NC 27325-0296, phone: 910-948-2431, TDD: 1-800-735-2962, of the facts and circumstances of the alleged discriminatoryact or practice;

 Upon receiving a housing discrimination complaint, the Town Clerk or Town Manager shall acknowledge the complaint within 10 days in writing and inform the North Carolina Department of Environmental Quality (NC DEQ) – Division of Water Infrastructure and the North Carolina Human Relations Commission about the complainant about the complaint. The Town shall then assist the Commission and the complainant in filing an official written housing discrimination complaint with the Commission, pursuant to the State Fair Housing Act and Title VIII;

 The Town shall offer its assistance to the Commission in the investigation and conciliation of all housing discrimination complaints which are based upon events occurring in Robbins, North Carolina.

 The Town shall publicize within Robbins, North Carolina that it is the local agency to contact with housing discrimination complaints. This information is available in Spanish or any other language upon request.

 Esta información está disponible en español o cualquier otro idioma bajo petición. Por favor, póngase en contacto con la cuidad en 910-948-2431 para esta aplicación.